

***EXAMINER:** Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

FORM PTO-1449	ATTY DOCKET NO.	APPLICATION NO.
	CDR-97-007	09/096,936
INFORMATION DISCLOSURE STATEMENT	APPLICANT	
	Timothy Darland et al.	
	FILING DATE	GROUP
	June 12, 1998	273 21664 2667

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB-CLASS	FILING DATE
ny	AA1	5,452,350 ✓	Sept 19, 1995	Reynolds, et al			March 9, 1992
	AB1	5,222,120 ✓	June 22, 1993	McLeod, et al			April 23, 1990
	AC1	5,590,181 ✓	Dec 31, 1996	Hogan, et al.			Oct 15, 1993
	AD1	4,232,199 ✓	Nov 4, 1980	Boatwright, et al			Oct 18, 1978
	AE1	4,577,061 ✓	Mar 18, 1986	Katzeff, et al			Sep 5, 1983
	AF1	4,611,096 ✓	Sep 9, 1986	Asmuth, et al			Dec 1, 1983
	AG1	4,625,081 ✓	Nov 25, 86	Lotito, et al			Nov 30, 1982
	AH1	4,685,127 ✓	Aug 4, 1987	Miller, et al			Oct 19, 85
	AI1	4,706,275 ✓	Nov 10, 1987	Kamil, et al			Nov 13, 1985
zj	AJ1	4,782,519 ✓	Nov 1, 1988	Patel, et al			May 22, 1986
	AK1	4,791,640 ✓	Dec 13, 1988	Sand, et al			Oct 21, 1985

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB-CLASS	TRANSLATION
ly	AL1	WO/91/16779	Oct 31, 1991				Yes No
	AM1						Yes No
	AN1						Yes No
	AO1						Yes No
	AP1						Yes No

OTHER (including Author, Title, Date, Pertinent Pages, etc.)

MS	AR	1	"Gazing into the SPC network future reveals vista of new features," Gordon and Hodges, <i>Telephony Magazine</i> , March 21, 1983
	AS	1	"Signaling System 7 Rescues antiquated billing system," Jonelit, <i>Telephony Magazine</i> , Dec _____
	AT	1	"Smart Credit Cards: the answer to cashless shopping," Weinstein, <i>IEEE Spectrum</i> , February 1984

EXAMINER	Willie Litt	DATE CONSIDERED
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Page 2 of 4

FORM PIU-1449		ATTY DOCKET NO.	APPLICATION NO.
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		FILING DATE	GROUP
		June 12, 1998	2934 2064 266

7

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB-CLASS	FILING DATE
C	AA1	4,893,330	Jan 9, 1990	Franco			
S	AB1	5,068,891	Nov 26, 1991	Marshall			June 1, 1989
	AC1						May 31, 1989
	AD1						
	AE1						
	AF1						
	AG1						
	AH1						
	AI1						
	AJ1						
	AK1						

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB-CLASS	TRANSLATION
	AL1						Yes
	AM1						No
	AN1						Yes
	AO1						No
	AP1						Yes
							No

OTHER (including Author, Title, Date, Pertinent Pages, etc.)

1	AR	1	"Excel Switching", electronic brochure, www.xls.com/prod.htm
	AS	1	"VCO Open Programmable Switches," electronic brochure, www.summa4.com/products/wpswitch.htm
	AT	1	"The Centrex Call Center Advantage," electronic brochure, www.nortel.com/pen/solutions/acd.html
EXAMINER	DATE CONSIDERED		
	3/11/05		
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Page 3 of 4

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	June 12, 1998	2734 267

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB-CLASS	FILING DATE
	AA1						
	AB1						
	AC1						
	AD1						
	AE1						
	AF1						
	AG1						
	AH1						
	AI1						
	AJ1						
	AK1						

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EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB-CLASS	TRANSLATION
	AL1						Yes
	No						No
	AM1						Yes
	No						No
	AN1						Yes
	No						No
	AO1						Yes
	No						No
	AP1						Yes
	No						No

OTHER (including Author, Title, Date, Pertinent Pages, etc.)

4	AR	1	"Centrex Call Center Tailoring for your Business", electronic brochure, www.nortel.com/pen/solutions/tailoring.html
	AS	1	"Centrex CTI", electronic brochure, www.nortel.com/pen/solutions/cti.html
	AT	1	"Centrex Call Center Reporting Options," electronic brochure, www.nortel.com/pen/solutions/reporting.html
EXAMINER	<i>W. Lee</i>		DATE CONSIDERED
			3/11/05
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	FILING DATE	GROUP
	June 12, 1998	2731 2667

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB-CLASS	FILING DATE
	AAI						
	AB1						
	AC1						
	AD1						
	AE1						
	AF1						
	AG1						
	AH1						
	AI1						
	AJ1						
	AK1						
FOREIGN PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB-CLASS	TRANSLATION
	AL1						Yes
	AM1						No
	AN1						Yes
	AO1						No
	AP1						Yes
							No
OTHER (including Author, Title, Date, Pertinent Pages, etc.)							
<i>g</i>	AR	1	"Quick Product Index," electronic brochure, www.nortel.com/home/quick/#A				
	AS	1					
	AT	1					
EXAMINER <i>Neely</i>				DATE CONSIDERED <i>3/11/05</i>			
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